



# The Playhouse Applause Club

## Terms and Conditions

1. Your Playhouse Applause Club Membership Scheme Card must carry the signature of the member named on the card, and can only be used by that named member.
2. Playhouse Applause Club membership is non-refundable.
3. Members are obliged to inform The Playhouse of any change of email address, postal address, and telephone number.
4. The Applause Club Scheme is open to anyone over sixteen years of age.
5. Once membership has been purchased then the individual is entitled to membership benefits for a period of 12 months **from the purchase date**.
6. Members will receive access to flash offers throughout membership e.g. '2 tickets for the price of 1' through a promotional code in newsletters. These tickets, discounts and other special offers are all subject to availability and may be withdrawn at the discretion of The Playhouse.
7. Only one code use per person is allowed. The code will not be transferable to another person. Tickets are not exchangeable for cash or any other prize.
8. The Promotional code is valid for a limited time only and tickets will be distributed on a first come first served basis.
9. Members' discounts and offers cannot be applied retrospectively to tickets already purchased.
10. To use the promotional code you must be above the specified age limit for shows (if applicable).

11. There is a £1.50 booking fee for credit and debit card bookings.
12. Offers are not available online. Usual Playhouse [Terms and Conditions](#) apply to all promotional tickets. Full details available at [www.derryplayhouse.co.uk/content/booking/8](http://www.derryplayhouse.co.uk/content/booking/8)
13. All member details will be held in accordance with the Data Protection Act.
14. Early or late offers and invitations to members' social events will be organised as and when such opportunities arise and members will be contacted regarding these events at that time. Places at these events may be limited or subject to availability. The Playhouse reserves the right to alter or cancel any such events at its discretion and without prior notice. However, if an event is cancelled all attempts will be made to inform members of that cancellation.
15. Playhouse Theatre bar offers are only available to those presenting a verified drinks voucher. Children, or those who appear to be under 18 years of age, will not be served with alcoholic beverages unless suitable age verification can be produced.
16. The Playhouse reserves the right to reject an application for membership or to terminate a membership at any time due to reason of misconduct or unacceptable behaviour by a member while on The Playhouse's premises. In the event that The Playhouse terminates a membership in accordance with this clause, no refund will be given to that member for the cost of their membership for any remaining period of their membership.
17. Members will receive a regular newsletter, which will give updates on events, shows and other relevant information from The Playhouse. Please inform The Playhouse of any change of email address.
18. Members will receive a free programme to specific predetermined Playhouse productions. Programmes may be limited or subject to availability.
19. Members will receive a complimentary ticket upon introducing a friend paying full priced Applause Club membership of £25. This complimentary ticket will apply to certain performances at The Playhouse, subject to availability. Box office staff will inform members of shows to which a complementary ticket is available.